Lenovo





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# Lenovo

## 1 http://www.lenovo.com/safety

## **Service and Support**

The following information describes the technical support that is available for your product, during the warranty period or throughout the life of your product. Refer to the Lenovo Limited Warranty for a full explanation of Lenovo warranty terms.

#### **Online technical support**

Online technical support is available during the lifetime of a product at: http://www.lenovo.com/support

Product replacement assistance or exchange of defective components also is available during the warranty period. In addition, if your option is installed in a Lenovo computer, you might be entitled to service at your location. A Lenovo technical support representative can help you determine the best alternative.

#### Telephone technical support

Installation and configuration support through the Customer Support Center will be available until 90 days after the option has been withdrawn from marketing. After that time, the support is canceled, or made available for a fee, at Lenovo's discretion. Additional support is also available for a nominal fee.

Before contacting a Lenovo technical support representative, please have the following information available: option name and number, proof of purchase, computer manufacturer, model, serial number and manual, the exact wording of any error message, description of the problem, and the hardware and software configuration information for your system.

Your technical support representative might want to walk you through the problem while you are at your computer during the call.

Telephone numbers are subject to change without notice. The most up-to-date telephone list for Lenovo Support is always available at http://www.lenovo.com/support/phone. If the telephone number for your country or region is not listed, contact your Lenovo reseller or Lenovo marketing representative.

## **Compliance information**

The latest compliance information is available at: http://www.lenovo.com/compliance

#### Lenovo product service information

Lenovo product service information for Taiwan

委製商/進口商名稱:荷蘭商聯想股份有限公司台灣分公司

進口商地址:台北市内湖區堤頂大道2段89號5樓

進口商電話: 0800-000-702 (代表號)

#### Lenovo product service information for Turkey

Telefon numaraları: 444 0 426 (sabit hatlardan ucretsiz)

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Reduce Reuse Recycle



Morrisville, NC 27560 U.S.A.

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## **Recycling and environmental information**

Lenovo encourages owners of information technology (IT) equipment to responsibly recycle their equipment when it is no longer needed. Lenovo offers a variety of programs and services to assist equipment owners in recycling their IT products. For information on recycling Lenovo products, go to: http://www.lenovo.com/recycling/apan The latest environmental information about our products is available at: http://www.lenovo.com/ecodeclaration

#### **Recycling information for China**

## 《废弃电器电子产品回收处理管理条例》提示性说明

联想鼓励拥有联想品牌产品的用户当不再需要此类产品时,遵守国家废弃电器电子产品回收处理相关法律法规,将其交给当地具有国家认可的回收处理资质的厂商进行回收处理。更多回收服务信息,请点击进入http://support.lenovo.com.cn/activity/551.htm

#### Recycling information for Brazil Declarações de Reciclagem no Brasil

#### Descarte de um Produto Lenovo Fora de Uso

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A Lenovo possui um canal específico para auxiliá-lo no descarte desses produtos. Caso você possua um produto Lenovo em situação de descarte, ligue para o nosso SAC ou encaminhe um e-mail para: reciclar@lenovo.com, informando o modelo, número de série e cidade, a fim de enviarmos as instruções para o correto descarte do seu produto Lenovo.

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